

# What if the flash fails?

This is a situation we have spent a lot of time on and worked very hard to try and ensure doesn't happen but if it does there are some simple steps to follow.

1. Send a debug log to support from the settings menu.
2. Read DTCs if any are shown please screenshot them, we may ask for them following review of the debug logs.
3. Select the stock tune and attempt to flash this. It should work if it doesn't, please provide the debug log to support and we will contact you using the details from when you placed your order to further diagnose and find a resolution.

---

Revision #1

Created 23 August 2023 17:08:51 by TDI Flasher

Updated 23 August 2023 17:09:52 by TDI Flasher